

## Business Analytics-V

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| <b>Course Name</b>                | <b>Business Analytics-V</b>  |                                  |                     |
| <b>Course Code</b>                | <b>ODS2705</b>   |                                  |                     |
| <b>Course Credit</b>              | 3  |                                  |                     |
| <b>Trimester</b>                  | V  |                                  |                     |
| <b>Course level Goals (CLGs):</b> | <p>This course aims to equip students with a comprehensive understanding of domain analytics in marketing, HR, finance, and supply chain management. Students will learn to apply analytical techniques to solve real-world business challenges in each domain. By the end of the course, students will be proficient in leveraging data analytics to make informed decisions and drive strategic initiatives in their respective areas of specialization.</p> |                                  |                     |
| <b>Course Outcomes (COs)</b>      | <b>Course Outcome</b>  | <b>Bloom's Taxonomy Category</b> | <b>Level Number</b> |
|                                   | CO1: Recall and understand advanced business analytics techniques  | Remember, Understand             | Level 1, Level 2    |
|                                   | CO2: Apply machine learning and AI models to business analytics problems   | Apply                            | Level 3             |
|                                   | CO3: Analyze unstructured and complex data for actionable insights   | Analyze                          | Level 4             |
|                                   | CO4: Evaluate effectiveness and accuracy of new analytical models  | Evaluate                         | Level 5             |
|                                   | CO5: Create innovative analytics approaches for business strategy and value add  | Create                           | Level 6             |
| <b>Pre-Requisite</b>              | <b>Business Statistics</b>   |                                  |                     |
| <b>Course Outline</b>             | <p>Module 1: Introduction to Marketing Analytics<br/> Segmentation, Targeting, and Positioning (STP) in Marketing<br/> Application of Marketing Analytics: Customer Lifetime Value<br/> Customer Segmentation using RFM<br/> Merchandising Planning Analytics for Shelf Space Allocation</p> <p>Module 2: Introduction to HR Analytics<br/> HR Metrics, KPIs &amp; KRAs</p>  |                                  |                     |

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|                   | <p>Application of HR Analytics: Employee Turnover and Attrition Factors Module 3: Financial Analytics</p> <p>Introduction to Financial Analytics</p> <p>Application of Financial Analytics: Fraud Transaction Detection, Customer Profiling, Credit Worthiness</p> <p>Module 4: Supply Chain Analytics</p> <p>Introduction to Supply Chain Analytics</p> <p>Transportation Models in Supply Chain</p> <p>Space Optimization for Warehouse</p> |
| <b>References</b> | Financial Analytics- Pitabas Mohanty- Wiley India HR Analytics- Dhir – cengage  |